



Smile4Life
Security Protection Corporation

2026 ESG Report

Environmental | Social | Governance

Smile4Life Security Protection Corporation is committed to supporting current stakeholders and prospective investors through transparency and long-term risk assessment. This is enabled by the disclosure of data that reflects our performance in sustainability, ethical practices, and corporate governance.

Security you can trust. Smiles you can keep.

-Smile 4 Life Security Protection Corp.

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Introduction

“As a family-owned company, we lead with trust, integrity, and community. Our commitment to safety is what drives us to protect. We work tirelessly to create secure environments where families can thrive and businesses can grow with confidence.”

Founded in February 2021, Smile4Life Security Protection Corporation is a New York / New Jersey licensed Watch, Guard & Patrol agency delivering prevention-focused and compliance-ready security. We manage high-impact and high-volume assignments such as construction sites, residential towers, carnivals and parades, while also supporting schools, churches, non-profits, and foster-care agencies citywide.

Backed by MBE/DBE/ACDBE certifications and leadership with deep operations and community engagement experience, Smile4Life provides respectful, professional officers and reliable service.

We do this by:

- ✓ Delivering High-Quality Security Services
 - Providing trained personnel, clear procedures, and consistent site management that enhance safety and client trust.
- ✓ Investing in Our Workforce
 - Creating opportunities for employment, training, and professional development, while maintaining clear expectations for performance and conduct.
- ✓ Operating with Integrity
 - Embedding ethical business practices into all aspects of our operations, including client interactions, reporting standards, and internal management.
- ✓ Supporting Communities
 - Serving residential buildings, nonprofit organizations, and community institutions with a focus on respect, safety, and reliability.
- ✓ Building Sustainable Growth
 - Developing systems, processes, and partnerships that allow us to scale responsibly while maintaining service quality.

This report provides an overview of our company’s commitment to Environmental, Social, and Governance (ESG) principles. It outlines our performance, strategies, and initiatives across key areas, demonstrating our focus on responsible and sustainable business practices.



LANICE POWELL
Head of Projects & Operations

WAYNE POWELL
Founder & CEO

LASAUNDRA POWELL
Sales and Business Development

Built on law enforcement experience, community values, and operational excellence.

Our CORE Commitment

We are committed to doing business the right way. Our values set us apart in the industry and are carefully and comprehensively embedded in our systems, policies, and processes.

Purpose	Vision	Mission	Value
Security you can trust for smiles you can keep®. Serving and safeguarding customers, communities, and people.	To be an organization that employs, trains, and delivers unique and professional security and protection service in the watch, guard and patrol industry.	Our mission is to provide trusted security through community-centered service and professional excellence.	We are committed to providing professional protection services that reflect our C.O.R.E values. C – Courteous O – Obligated R – Respectful E – Excellence



Smile4Life Structured Security

PROVIDING TRUSTWORTHY SECURITY SOLUTIONS

64%

COMPREHENSIVE
SECURITY SERVICES

- Security Professionals
- Visitor Management
- Executive and Enhanced Protection

34%

TECHNOLOGY
SERVICES

- Security Technology Integration
- Electronic Tracking
- Access Control and Video Surveillance

2%

OTHER SERVICES

- Corporate Risk Services
- Consulting and Investigation

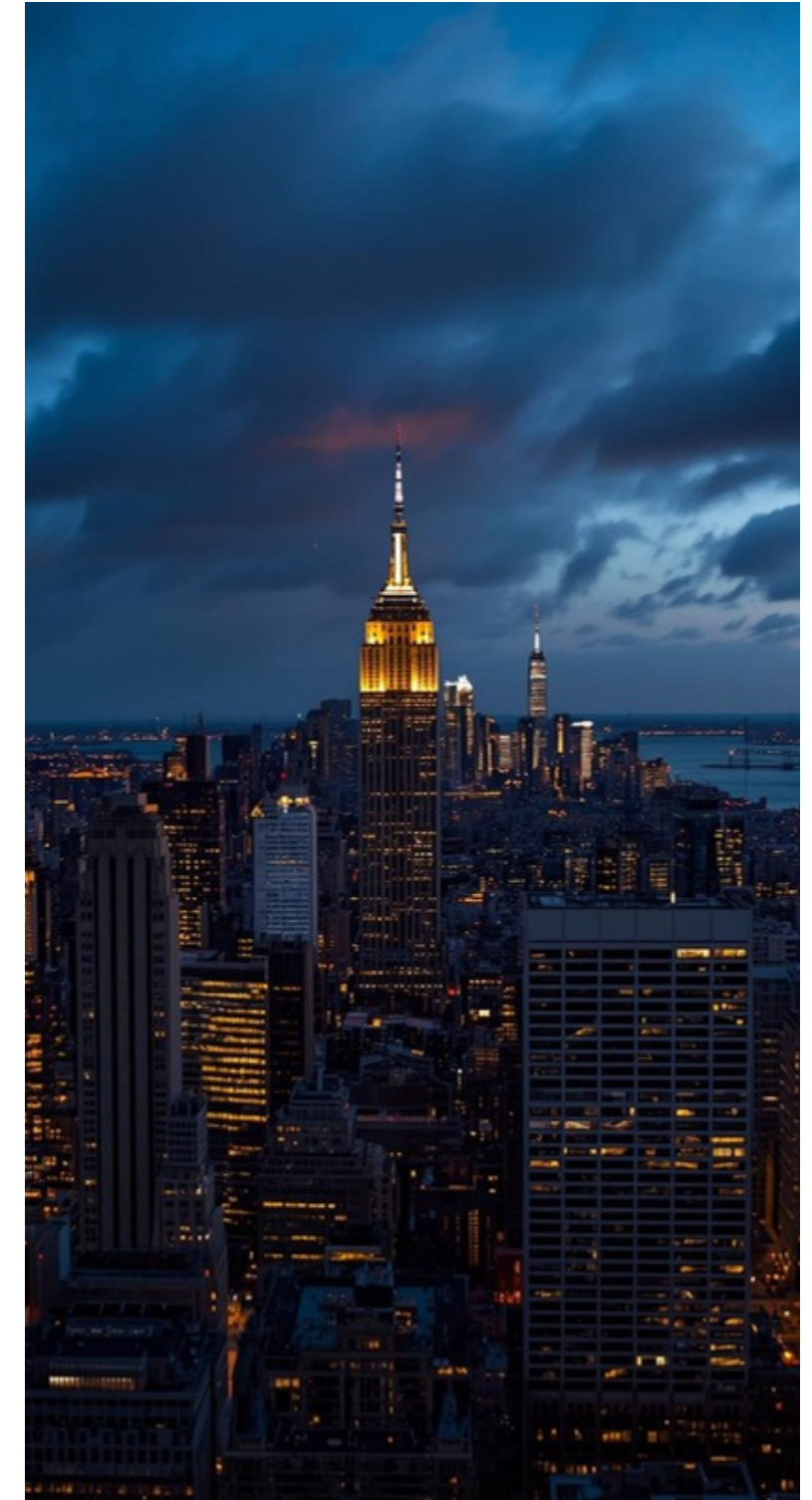
Our Ownership

Smile4Life Security Protection Corporation is a privately owned, family-led business.

As a privately held organization, Smile4Life maintains:

- Direct leadership oversight across all operations
- Agile decision-making to respond quickly to client needs
- A strong commitment to accountability, transparency, and long-term relationships

Our ownership structure allows us to remain closely connected to the communities we serve, while building a scalable organization grounded in professionalism, integrity, and trust.



Working With Stakeholders

Stakeholder Engagement

Stakeholder engagement is a core part of Smile4Life Security Protection Corporation's operations. Given our direct role in protecting residential communities, supporting property management, and interacting with the public daily, we prioritize clear, consistent, and proactive communication with all stakeholders.

Our stakeholders include:

- Property management teams, building owners, and tenant associations
- Residents and community members
- Security personnel and staff
- Public safety partners (law enforcement, EMS)
- Vendors and operational partners

We recognize that each group has different expectations and priorities, and we actively work to ensure those needs are understood and addressed.

SMILE4LIFE SECURITY PROTECTION CORPORATION

YOUR TRUSTWORTHY

ARMED/UNARMED SECURITY PARTNER.





SOCIETY & COMMUNITY IMPACT

Smile4Life Security Protection Corporation contributes to the communities we serve by providing reliable, professional security services that support safe and well-managed environments.

We add value by:

- Protecting residential, commercial, and community-based properties
- Supporting public safety through visible, accountable security presence
- Creating employment opportunities and maintaining responsible business practices



WORKFORCE SERVICES

Smile4Life Security partners with Grant Associates.

Grant Associates has a vast track record of operating highly effective, large-scale workforce programs across the United States. Grant Associates expertise includes operating full-service One-Stops under the Workforce Innovation and Opportunity Act (WIOA), locally funded sector-based initiatives and programs that serve targeted special populations, including those on public assistance, disconnected youth, the long-term unemployed, people with a disability and those who have a criminal justice history. Collectively, their suite of workforce programs and services inspires local residents, supports regional enterprises, develops industry sectors, and realizes a community's workforce potential.



CUSTOMERS

We build and maintain strong client relationships through a proactive approach to customer satisfaction monitoring and relationship management.



EMPLOYEES

We build strong relationships with our employees through direct communication, structured supervision, and ongoing feedback, including regular check-ins, performance discussions, and operational reviews.





INDUSTRY BODIES

Smile4Life actively aligns with industry best practices by monitoring leading security organizations and standards, and by supporting ongoing professional development to ensure our services remain current, compliant, and competitive.



INVESTORS, LENDERS, AND ESG ANALYSTS

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We add value by:

- Protecting residential, commercial, and community-based properties
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- Creating employment opportunities and maintaining responsible business practices



PARTNERS AND SUPPLIERS



Smile4Life Security Protection Corporation contributes to the community by partnering with other small and privately owned businesses. Through our partnership with Spada Uniforms, we are able to provide professional and reliable uniforms that support safe and well-managed environments. All tailoring is done by Spada's expert tailors on premises to ensure our uniforms fit and look their best.



Smile4Life partners with Guardian Group Services to ensure our guards keep their licence remaining in good standing. Smile4Life's partnership with Guardian Group Services adds value by providing security solutions for diverse facilities and a wide range of industries, including: Residential complexes, college campuses, government buildings, healthcare facilities, commercial businesses, construction projects, major airports and high-profile public landmarks.



S4L 2026 ESG Highlights

ENVIRONMENTAL

Achieved a 4.7% reduction in carbon intensity (t/CO2e per \$ in revenue) through our digital reporting.

Hired several new employees directly from the communities of clients we serve.

Increased our digital reported cases to the clients we serve by 12.4%.

Made strong progress toward achieving decarbonization goals across NYC residential operations.

Made adjustments to comply with NYC Prevailing Wage Law Requirements.

SOCIAL



Featured in Our Times Press
<https://ourtimepress.com/all-in-the-powell-family/>



GOVERNANCE



Smile4Life Security is listed as #15 on DCAS

PQL Option 2 (pdf) – Unarmed Security Guard Services



Smile4Life Security commenced re-certification with MBE PANYNJ

Smile4Life Security Protection Corporation continuously evaluates the most relevant ESG factors impacting our operations and the communities we serve. Through ongoing engagement with clients, employees, and community stakeholders, we identify key risks, opportunities, and areas for improvement.

Becoming an Employer of Choice

As an organization, Smile4Life Security Protection Corporation is committed to fostering a professional and supportive work environment that attracts, develops, and retains high-quality security personnel. Over the past several years, we have focused on strengthening our operations by building a culture rooted in accountability, clear communication, and consistent performance standards.

By prioritizing our growth as an Employer of Choice, we are creating an environment where employees feel supported, understand expectations, and are equipped to perform at a high level. This approach drives stronger engagement, improved service delivery, and overall operational success. Leadership at Smile4Life plays a critical role in shaping the employee experience. We are committed to ensuring that our supervisors and management team lead with professionalism, provide clear direction, and support their teams in meeting both client expectations and company standards. We define a strong employee experience as one where individuals are trained effectively, held to consistent standards, and given opportunities to grow within the organization.

Our goal is to ensure every team member feels valued, informed, and prepared to succeed in their role. We maintain open lines of communication with our staff through direct engagement, supervision, and ongoing operational feedback. This allows us to better understand employee needs and continuously improve our processes and work environment.

To reinforce this commitment, we regularly evaluate feedback from our team and implement operational improvements where needed. This includes refining training practices, strengthening communication protocols, and enhancing overall workforce management.

Our commitment to being an Employer of Choice is an ongoing effort. By focusing on leadership accountability, workforce development, and consistent standards, Smile4Life will continue to build a strong, professional team capable of delivering reliable, high-quality security services.



Our Governance Structure

Responsible management is essential to the success of Smile4Life Security Protection Corporation. We recognize that strong governance practices support our long-term performance and ensure that Environmental, Social, and Governance (ESG) considerations are integrated into both our strategic planning and daily operations.

The company’s governance framework is led by executive leadership, with oversight across operations, compliance, and service delivery. Responsibility for ESG-related practices is embedded within our operational structure, ensuring accountability in areas such as ethics, workforce management, client service, and risk mitigation.

We are committed to fostering a strong organizational culture built on professionalism, reliability, and integrity. Our operations prioritize safety, accountability, and consistent service standards, ensuring that both our employees and the communities we serve are protected. We emphasize clear procedures, structured communication, and continuous oversight across all sites.

Day-to-day management of the company is led by our executive leadership team, including the Founder & CEO and Head of Projects & Operations, who are responsible for driving strategy, overseeing performance, and ensuring alignment with company standards. Leadership maintains direct involvement in operations, allowing for agile decision-making and immediate response to client and site needs. Through this governance structure, Smile4Life ensures that decisions are made with transparency, accountability, and a strong commitment to delivering high-quality, reliable security services.



The Foundation for Success: Ethics & Compliance

Smile4Life Security Protection Corporation builds its success on a foundation of ethical conduct and professional integrity. We are committed to conducting business in a manner that is lawful, transparent, and accountable, ensuring that our operations consistently reflect the highest standards of professionalism.

Our approach to Ethics & Compliance is embedded within our daily operations, reinforcing a culture where all employees are expected to act with integrity, follow established procedures, and uphold the company’s standards at all times.

Over the past year, we have continued to strengthen our internal practices by enhancing operational policies, reinforcing expectations around professional conduct, and improving oversight across all sites. These efforts support our commitment to responsible and sustainable business practices.

To ensure clarity and consistency, Smile4Life maintains a structured set of operational guidelines and expectations that serve as our internal “Code of Conduct.” These standards are reinforced through:

- Clear post orders and site-specific procedures
- Ongoing training in reporting, communication, and professional behavior
- Scenario-based guidance for handling incidents and decision-making in the field

We have also strengthened our compliance processes by improving documentation standards, reporting accuracy, and internal communication protocols. These enhancements support our ability to operate with transparency and respond effectively to both client needs and regulatory expectations.

Leadership plays a critical role in reinforcing ethical behavior. Supervisors and management are responsible for setting expectations, providing guidance, and ensuring that all personnel operate in alignment with company standards. This includes maintaining accountability, addressing issues promptly, and supporting proper incident handling and escalation.

Smile4Life’s ethics and compliance framework is built on several key principles:

- Clear Standards: All personnel are expected to operate with integrity, professionalism, and accountability at all times
- Leadership Accountability: Management sets the tone by enforcing policies and modeling appropriate conduct
- Operational Oversight: Ongoing monitoring of reporting, communication, and site performance ensures compliance
- Structured Processes: Defined procedures for incident reporting, escalation, and documentation
- Trust & Transparency: Building confidence with clients, communities, and employees through consistent and ethical practices

We remain committed to continuously strengthening our ethics and compliance practices through training, communication, and operational improvements. By embedding these principles into our daily work, Smile4Life ensures a culture of integrity, accountability, and trust across all aspects of the organization.



Anti-Bribery and Corruption Policy: Zero Tolerance

Smile4Life Security Protection Corporation is committed to conducting business with honesty, integrity, and full compliance with all applicable laws and regulations. Our standards strictly prohibit bribery, corruption, and any form of unethical influence in our operations.

Our Anti-Bribery and Corruption policy clearly establishes the following non-negotiable principles:

- **No Bribes:** We do not offer, solicit, or accept bribes under any circumstances.
- **No Kickbacks:** We do not engage in or tolerate kickbacks in any form.
- **No Corruption:** We maintain zero tolerance for corrupt practices across all levels of the organization.

These principles apply to all employees, supervisors, and representatives of Smile4Life, as well as interactions with clients, vendors, and public officials.

Throughout our operations, we reinforce these standards through clear communication, training, and leadership oversight to ensure full understanding and compliance. Employees are expected to immediately report any concerns or suspected violations, which are addressed promptly and appropriately.

This policy reflects our ongoing commitment to ethical business practices, transparency, and accountability, ensuring that Smile4Life remains a trusted partner to our clients and the communities we serve.



2026 ESG Report

Let's build a safer, stronger community together.



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